Registration Form

ONE DAY WORKSHOP ON "ASTERISK IP-PBX AND UNIFIED COMMUNICATION"

27 October 2016 (Thursday, 9.00 a.m. – 5.00 p.m.) at Wisma IEM, Petaling Jaya, Selangor

Organised by: *Information and Communications Technology Special Interest Group, IEM*

Name of Organisation: .....

Mailing Address: .....

Email : ..... Hand Phone : .....

Tel (Office) : ..... Fax : .....

Contact Person : ..... Designation : .....

I/We wish to enrol the following person(s) for the above-mentioned Course:

Name	M/ship No.	Reg. Fee (RM)
	SUB TOTAL	
	ADD GST @ 6%	
	TOTAL PAYABLE	

Enclosed herewith a crossed cheque No. ..... for the sum of RM ..... issued in favour of "The Institution of Engineers, Malaysia" and crossed 'A/C payee only'. I/We understand that the fee is not refundable if I/we withdraw after my/our application is/are accepted by the Organizing Committee but substitution of participant will be allowed. If I/we fail to attend the workshop, I/we will still pay the registration fee in full.

Signature: ..... Date: .....

Registration Fee (Subject to 6% GST)

GRADE	ONLINE	NORMAL (OFFLINE)
IEM STUDENT MEMBER	**RM 150.00**	**RM 180.00**
IEM GRADUATE MEMBER	**RM 250.00**	**RM 300.00**
IEM CORPORATE MEMBER	**RM 400.00**	**RM 450.00**
NON-IEM MEMBER	**RM 550.00**	**RM 600.00**

GST is implemented effective of 1 April 2015

Terms & Conditions:

- For ONLINE REGISTRATIONS, only ONLINE PAYMENT is applicable [via RHB and Maybank2u –Personal Saving & Personal Current ; Credit Card - Visa/Master].
- Payment via CASH / CHEQUE / BANK-IN TRANSMISSION / BANK DRAFT / MONEY ORDER / POSTAL ORDER / LO / WALK -IN will be considered as NORMAL REGISTRATION
- FULL PAYMENT must be settled before commencement of the course, otherwise participants will not be allowed to enter the hall. If a place is reserved and the intended participants fail to attend the course, the fee is to be settled in full.
- Fee paid is not refundable. Registration fee includes lecture notes, refreshment.
- The Organizing Committee reserves the right to cancel, alter, or change the program due to unforeseen circumstances. Every effort will be made to inform the registered participants of any changes. In view of the limited places available, intending participants are advised to send their registrations as early as possible so as to avoid disappointment.

Correspondence

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PERSONAL DATA PROTECTION ACT

I have read and understand the IEM's Personal Data Protection Notice published on IEM's website at http://www.myiem.org.my and I agree to IEM's use and processing of my personal data as set out in the said notice.

BEM Approved
CPD/PDP hours:
IEM16/HQ/431/W, 6 CPD

ONE DAY WORKSHOP ON "ASTERISK IP-PBX AND UNIFIED COMMUNICATION"

Date: **27 October 2016 (Thursday)**
Time: **9.00 a.m. – 5.00 p.m.** *(Registration will be started at 8.30 am)*
Venue: **TUS and C&S Lecture Rooms, 2nd Floor Wisma IEM, Petaling Jaya, Selangor**

Organised by: *Information and Communications Technology Special Interest Group, IEM*

PREREQUISITES: As this is a hands on workshop, participants are required to bring your own NoteBooks with Wifi

Synopsis

Asterisk IP-Telephony development has shaken the whole telephony world for the pass 14 years from call center CRM, PABX, Keyphone System and Interactive Voice Response (IVR). Huge telephony technology companies has succumbed to such evolution that was not experienced since the invention of telephone more that hundred years ago. Application of Asterisk to telephony world has not stop there. It has further affecting technology application in PA, Security and door Access, Video application, training and many more in various fields of IP and IT.

The objectives of this workshop are as follow:-

- To understand the technology and features that define an IP-PBX and UC
- To be able to install, setup, configure & trouble shoot the IP-PBX by the end of the workshop
- An opportunity to quickly acquire & understand the basic requirements of VoIP technology specifically in IP-PBX.

Biodata of Speaker

L.C. Chen is presently the Managing Director of Sita Group of Companies, a company involved in providing total enterprise - wide network solutions to major corporates in Malaysia and within Asean region. He graduated from University of Reading, England, U.K. in 1976 with B. Sc.- in Mathematics & Computer Science. He is a Member/EXCO of MNCC, KLSCCCI, and FGBMF.
Professional working experiences include working in NCR locally and Asia-Pacific region. Promoting Open Source Software and Hardware is one of his hobby.

Who Could Benefit From The Workshop

- Keyphone, Helpdesk, Contact Centre and Call Centre users who want to improve their office productivities and save costs – Fix and Monthly Recurrence
- Person, who want to explore Asterisk for their daily work.
- Person, who want to have hands-on experience installing & configuring an Asterisk IP-PBX and better understanding of Unified Communication.

Some of the topics covered

. Asterisk Overview
. Quick installation
. Provisioning
. PSTN Configuration
. Peer/SIP Trunk Configuration
. System Setting
. Auto-Attendant
. Call Routing
. Security
. Troubleshooting
. Others

Tentative Programme

8.30 am	Registration
9.00 am	Introduction to Asterisk, Asterisk features, Workshop Objectives
10.00 am	Tea Break
10.30 am	Basic Installation and Configuration
1.00 pm	Lunch Break
2.00 pm	Advance Configuration
3.00 pm	Tea Break
3.30 pm	IP Trunking, Inter-branch, video Configuration & Security
5.00 pm	End of Workshop